

**MHP National Residents Group meeting
Saturday 05 September 2009 (09:30 to 17:00)**



AGENDA

Venue Methodist International Centre – Euston, London (map at end)

- Attendance** - NRG Committee Members
- Francis Brazil, Resident Involvement Strategy Manager
 - Barbara Roche – Chair of MHP
 - Howard Webber – Chair of Q&A (11:15 to 13:00)
 - Michael Downie – Assistant Director of community Investment
 - Corinne Seymour and Matt – L&D
 - Priya Mitchell – Equalities Adviser

09:15 Tea/coffee

09:30 Start

1. Introductions and apologies - 2 min
2. Barbara Roche – Chair of MHP and plans for the future - 58 min
3. Resident access to MHP's learning zone – Corinne Seymour and Matt Hart from L&D - 30 min
4. Proposals for Community Involvement governance – Michael Downie - 30 min

11:30 Break - 15 min

11:45 Restart

5. Customer First Strategy - Howard Webber - 45 min
6. Agree the NRG Disciplinary procedure - 15 min
7. Proposed HIV / AIDS policy for NRG input - 15 min

13:00 Lunch - 60 min

14:00 Restart

8. Report back on outcomes of Trafford Hall 02-04 October - 15 min
9. Report back on outcomes of NRG interviewing 09/09/09 - 05 min
10. Quarter 2 BART (due next month) and RI PI quarterly - 10 min
11. Review the Resident Involvement policy and leaflet 2006 - 20 min
12. Communication: magazine articles/ website including own needs - be aware of NRG communication plan, including reply to Chairs e-mail - 15 min

13. Budget 2008/09 / spend to date - 10 min

15:15 Tea/coffee Break - 15 min

15:30 Restart

14. Conferences & conferences attended (CIH resident membership) - 5 min

14. Meeting Impact form 05/09 and 'How was it for you' results x 2 (writing skills)

15. Minutes of the meetings on 05 September 2009 - 5 min

16. Agenda for December 05 meeting – Venue TBC

17. MHP/NRG RI Awards 2009 – agree criteria, planning and dates - 15 min

18. Equality and Diversity training – Priya Mitchell - 60 min

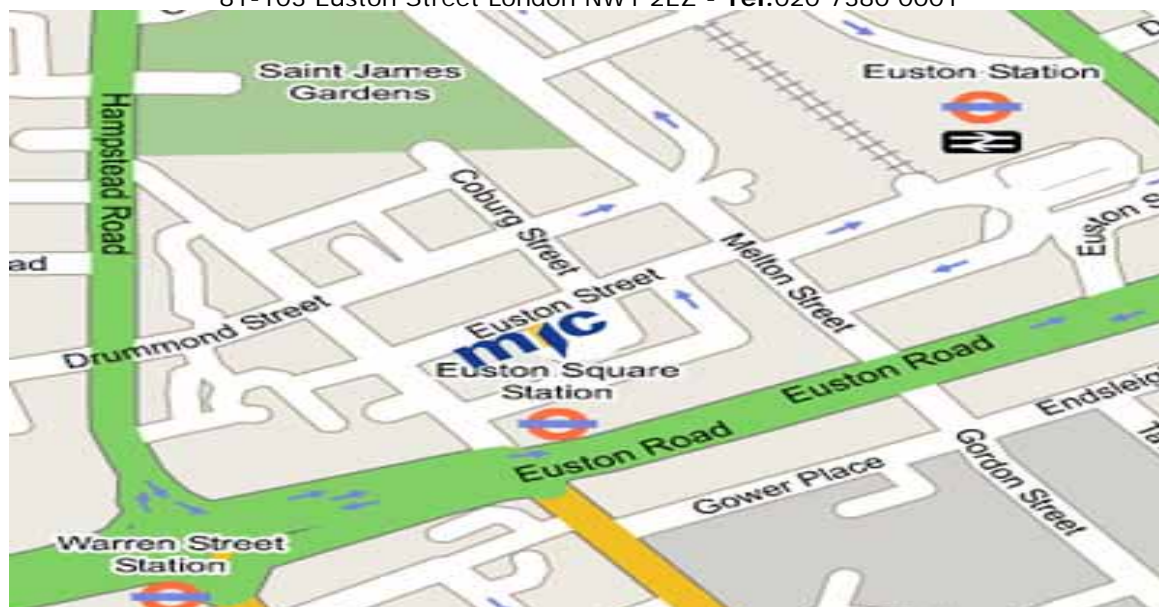
19. Any other business and complete 'How was it for you' - 5 min

17:00 Finish

Future meeting dates – 05 December 2009 prov MIC. Agree meeting dates for 2010 – e.g. 09 January 2010, 20 February 2010, 10 April 2010

Directions to MIC

81-103 Euston Street London NW1 2EZ - Tel:020 7380 0001



Based in Euston Street – go down Melton Street if coming off Euston Road. It is about a 10 minutes walk from St Pancras and Kings Cross and is 3 minutes from Euston. There are numerous underground lines to choose from as well as buses. There is no parking except for metered around Euston Station.